

ServiceNav for Citrix™ XenApp™

CITRIX®



ServiceNav Overview

Performance monitoring, service availability reporting and alerting across the XenApp ecosystem - all from a single, quick to deploy and configure platform. ServiceNav and Citrix XenApp - **a combination that delivers critical service insight...fast!**

Citrix provides a complete virtual app and desktop solution to meet all your needs from a single, easy-to-deploy platform. Employees enjoy the freedom to work from anywhere while cutting IT costs. Deliver Windows, Linux, web, and SaaS applications or full virtual desktops to workers on any device, anywhere.

Citrix Ready



Ready

The Citrix Ready Program showcases verified products that are trusted to enhance Citrix solutions for mobility, virtualisation, networking and cloud platforms. The Citrix Ready designation is awarded to third-party partners that have successfully met test criteria set by Citrix, and gives customers added confidence in the compatibility of the joint solution offering.

Find ServiceNav on the Citrix Ready Marketplace here:
citrixready.citrix.com/coservit/servicenav.html

ServiceNav from Coservit

ServiceNav from Coservit is an agentless monitoring platform, designed to be:

- Easy to deploy
- Easy to configure
- Supportive of multi-tenancy needs
- Broad in its support for vendor technologies (hardware and software)

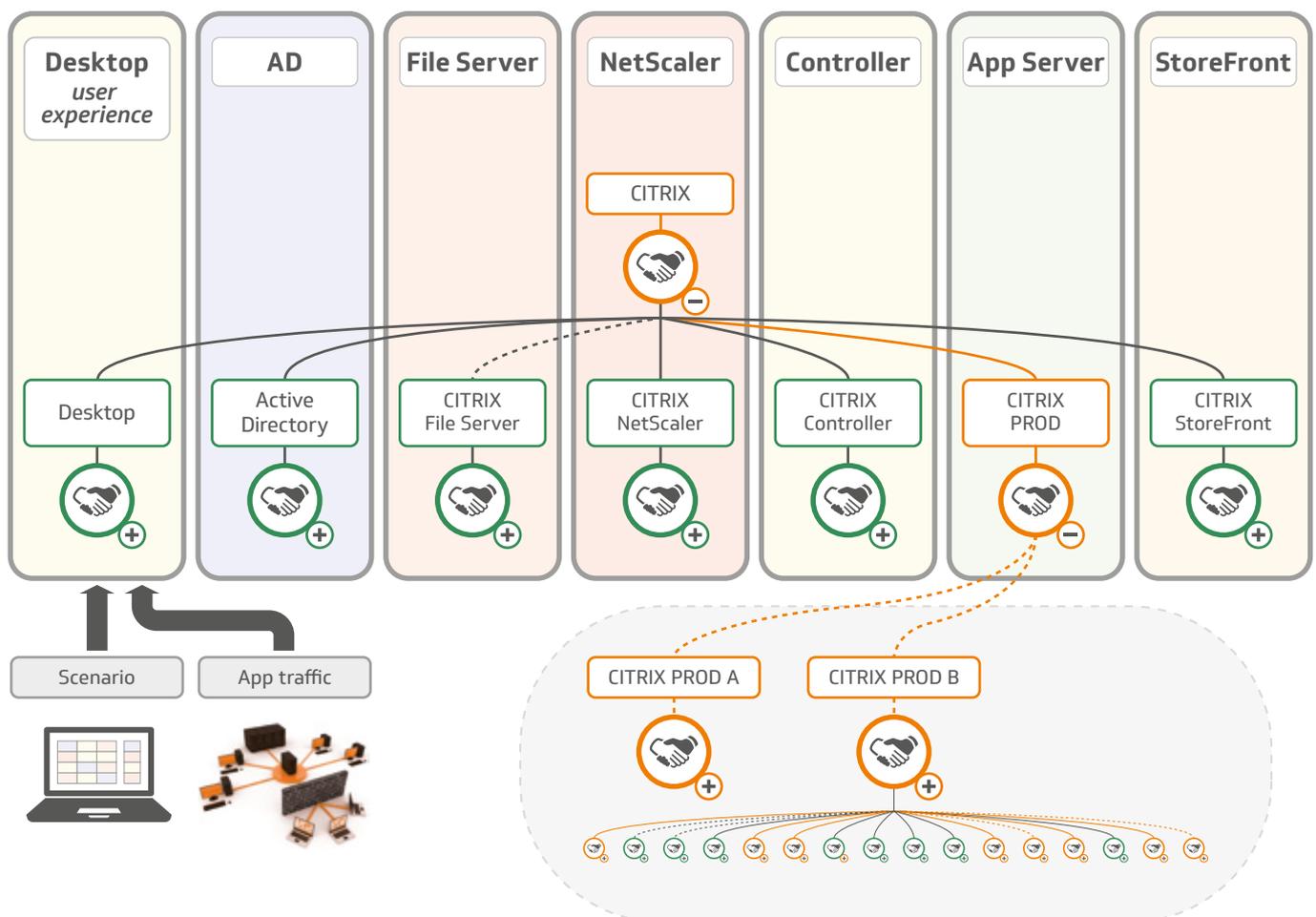
Besides these key features, ServiceNav offers the 'built-in' ability to aggregate the health status of a range of technologies to provide a constantly updated picture of critical business-service health (through what we refer to as "IT Weather"). In this way, the vital role Citrix solutions play in delivering critical applications to the business can be measured alongside the other software applications and hardware components that also contribute to the reliable provision of such services.

What can ServiceNav do for Citrix XenApp?

A performant Citrix XenApp environment relies on many additional “moving-parts”. As well as the XenApp software, successful delivery of key applications depends on the performance of hardware, operating systems, virtualisation and networking components.

As well as core monitoring for XenApp, ServiceNav, a trusted MSP monitoring tool with a quick “time-to-value”, can centralise the visibility of the core devices that contribute to a XenApp environment.

Imagine that in around an hour, you could have ongoing monitoring and alerting of what we’ll call the “Citrix Stack” (hardware, software and networking) - meaning that in no time at all you’ll have the confidence to deliver service assurance of key business applications delivered through the Citrix platform.



- Gain insight into the performance of your Citrix investment at all levels
- Include end-user experience data from synthetic transactions or network flow data
- Be alerted to potential issues within the Citrix Stack
- Report on the health and availability of Citrix in your environment
- Visualise Citrix health in the context of its role in overall service delivery

ABOUT COSERVIT

Coservit is a global software developer specialising in SaaS-based monitoring solutions to the IT industry.

Since its creation in 2006, its strong culture of innovation and customer engagement has established a network of 200 certified partners and 5000 indirect clients (SMEs and large companies) both in Europe and internationally.

Coservit places monitoring at the heart of business success with its “ServiceNav” solution that measures and controls the availability of business services. In order to meet the challenges of integration and monitoring of its customers (IT services providers - IT managers), Coservit has signed partnerships with some of the leading vendors in IT and ITSM.

At the forefront of new trends and technologies, Coservit works closely with its customers to provide innovative solutions combined with a flexible and agile service. This approach is fundamental to the mutual success of the business and its clients built on rewarding working relationships.

The company has offices in France and UK and employs more than 40 people.

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