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ServiceNav

ServiceNav and Microsoft Azure

ServiceNav is a powerful yet easy to use, multi-tenant, IT Service monitoring platform. Available as both a SaaS and an on-premise offering, ServiceNav addresses the needs of CSPs/MSPs of all sizes.

SERVICENAV OFFERS:

- Ease of deployment
- Ease of administration
- SaaS driven architecture
- Intuitive, customisable dashboards
- Full multi-tenant support
- Powerful reporting interfaces
- Clear, competitive licensing model

The four key benefits of ServiceNav:

Measure and report on IT service availability ✓	Avoid unplanned downtime ✓
Proactively plan maintenance ✓	Pinpoint capacity issues ✓

COMPREHENSIVE MONITORING:

The purpose of ServiceNav is to make network monitoring and reporting simple.

ServiceNav provides deep insight where it is needed, providing real time metrics on over 1000 checkpoints covering hardware, software and applications from a wide variety of vendors. Checkpoints are assigned following asset discovery for rapid time to value, and their status can be displayed in a variety of ways. Ensuring that the right information gets to the right person at the right time, the user defined dashboard makes the task of IT management simple by filtering notifications to present key alerts tailored to the recipient's needs.
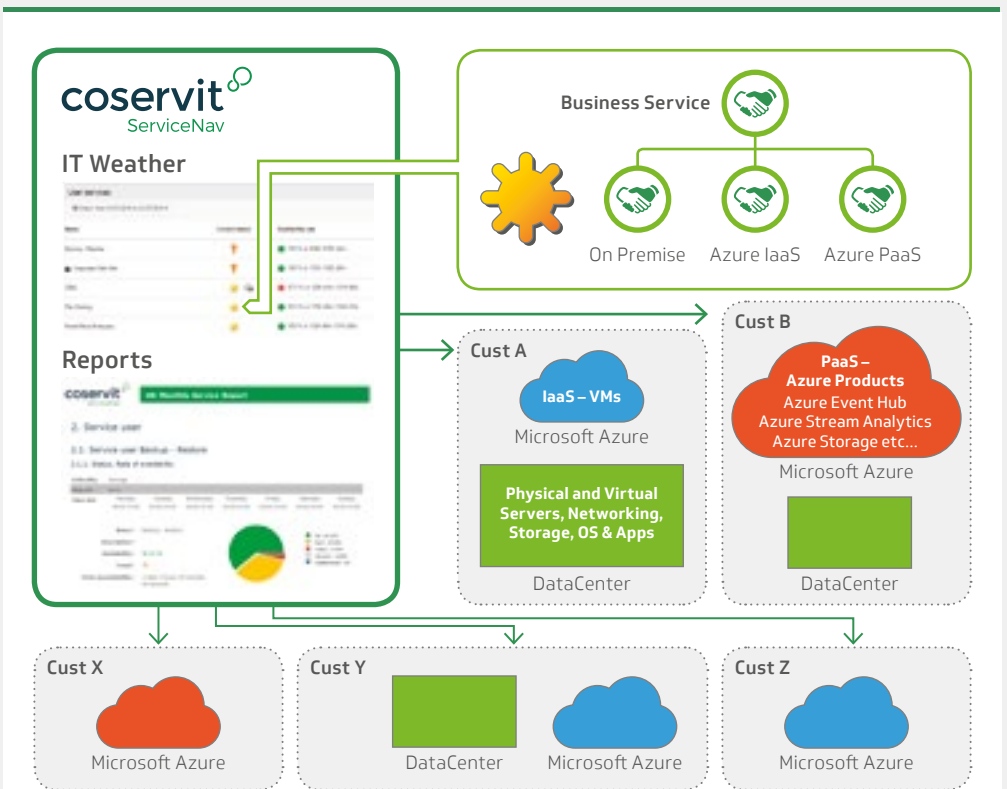
INTELLIGENT REPORTING:

The reporting component of ServiceNav offers customisable levels of detail to support:
- Fast, easy and comprehensive IT environment documentation
- Transforming raw data into useful management information
- Service level delivery validation
- Infrastructure planning and investment

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The ServiceNav SaaS offering is delivered via Microsoft Azure. Azure offers CSPs/MSPs opportunities to **increase MRR** through the fees charged for such commodity services. ServiceNav's capacity reporting enables MSP's/CSPs to become "trusted advisors" on their customers' journey to the cloud.

ServiceNav can monitor infrastructure both in the "local" datacentre (private cloud) as well as infrastructure & applications in the public cloud (Azure, Office 365). It's true "**multi-tenant**" capabilities permit service providers to scale up and out "**at the speed of business**".

IT Weather

An array of distributed infrastructure may contribute to the successful delivery of key customer business applications and services. Using ServiceNav's "User Services", business application availability can be monitored and reported on; regardless of the location (Azure or private cloud) of the critical components.

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ABOUT COSERVIT

Coservit is a global software developer with the focus of delivering innovative solutions to our customers across two key market sectors:

Sales and Marketing

IT Service Management

Working closely with our customers to provide innovative products and a flexible and agile service is fundamental to our mutual success and rewarding working relationships.

The Innovation Centre
Keckwick Lane, Daresbury
Cheshire, WA4 4FS

Email: info@coservit.com
Tel: +44 (0)1925 394130
www.coservit.com

@coservit
Coservit